

December 26th, 2024

Dear Valued customers,

Japan Airlines Co, Ltd.

[Notice of Recovery] Temporary system failure

Please be informed that tracing services on JALCARGO HP is now back to normal. Please accept our apologies for any inconvenience.

■ Unavailable service (Recovered)

- Shipment Tracing by AWB
- Operations Search (Today's International Flights, Flight Status Information)
- Flight Schedule search
- JALCARGO Tracing Mail Service
- AWB Number Check Service for China