



Japan Airlines Co.,Ltd.

NRE Tennozu Bldg. 19F

4-11, Higashi-Shinagawa 2 chome

Shinagawa-ku, Tokyo 140-8637

TEL: 81-3-5460-5747 / FAX: 81-3-5460-5859

JALCARGO-INFO-23-009

25 April 2023

Dear Valued Customer

(Information) Release of AWB Number Check Service for China

We thank you for your continued support of JAL CARGO.

MAWB numbers used to/from (including through) China has been kept in the China Customs system for the past 13 years. Therefore, when the same MAWB numbers were re-assigned between 2 and 13 years in the past, the China Customs system determined that it was a duplicate MAWB number, and there have been several cases of shipments with such AWB numbers being held by the China customs.

Therefore, to improve customer convenience, we have introduced the "AWB Number Check Service for China" on the JAL CARGO Homepage to check if the AWB number for China is duplicated or not as follow. Please refer to the following information.

Thank you for your continuous support for JAL CARGO.

(1) Service starts date

The service will be available from 04:00Z, April 25 (TUE), 2023

(2) Services Details

This service enables the customer to check the usage history of the AWB number assigned to a shipment to/from China.

In order to prevent the AWB numbers that have been used in the past, we recommend that the customer not use these AWB numbers for shipments to, from, or via China (excluding Hong Kong).

Applicable AWB numbers for the service as follow;

- PREFIX : PREFIX 131 only
- Applicable destinations: From China, via China, and to China (excluding HKG)
- Applicable period: Last 13 years



Japan Airlines Co.,Ltd.

NRE Tennozu Bldg. 19F

4-11, Higashi-Shinagawa 2 chome

Shinagawa-ku, Tokyo 140-8637

TEL: 81-3-5460-5747 / FAX: 81-3-5460-5859

(3) Instructions for using the service

The service is available from JAL CARGO Homepage on the International Cargo page.

JAL CARGO International Cargo Homepage URL : <https://www.jal.co.jp/en/jalcargo/inter/>

(4) Attachments

"Instructions of AWB Number Check Service for China "

If you have any inquiries, please feel free to contact our sales representatives.

END

JAL CARGO Homepage

Instruction of AWB Number Check Service for China

First of all, we would like to thank you for visiting JAL CARGO Homepage.

We have introduced “AWB number check service for China” on the JAL CARGO Homepage. Please refer to the following instructions for using this service.

JAL CARGO HOMEPAGE

Instruction of AWB Number Check Service for China

1. AWB Number Check Service for China Search Site Location

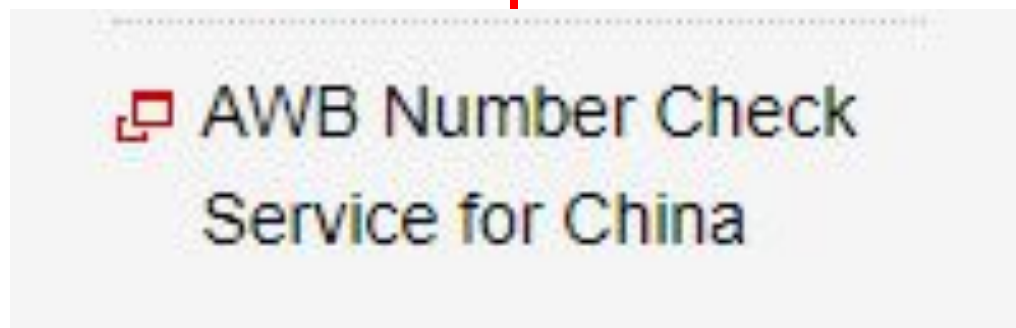
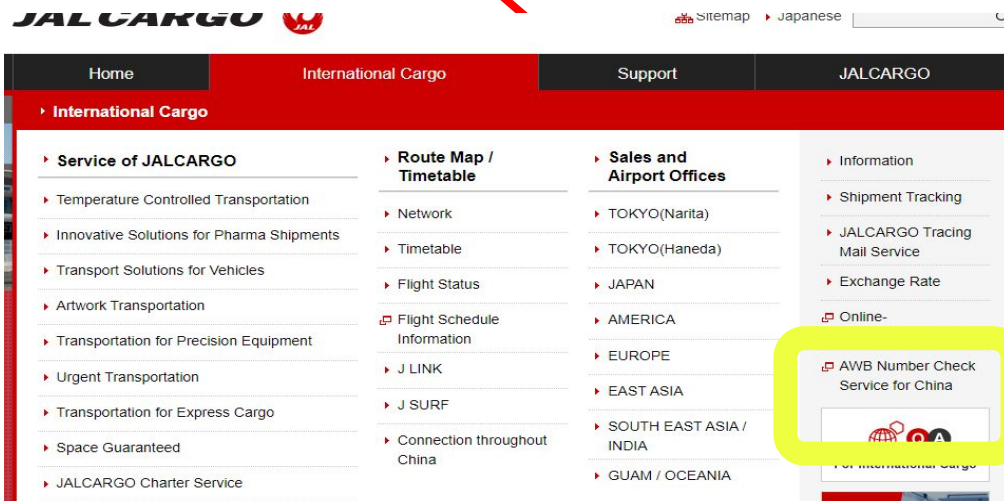
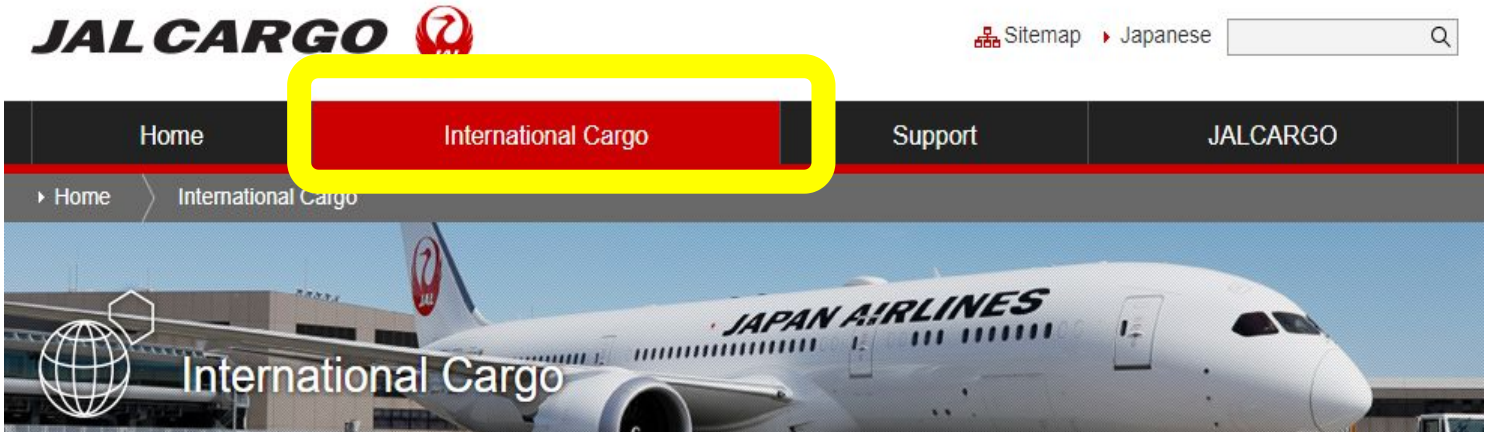
1.1 JAL CARGO HOMEPAGE International Cargo page, under Tracking Mail Service (JTMS)

The screenshot shows the JAL Cargo homepage. At the top, there is a navigation bar with 'Home', 'International Cargo', 'Support', and 'JALCARGO'. Below this is a banner for 'International Cargo' featuring a Japan Airlines aircraft. The main content area is divided into two sections: 'Track your shipment' and 'Flight Status'. The 'Track your shipment' section has two tabs: 'single search' and 'multiple search'. Under 'single search', there are input fields for 'Air Waybill Number' (with '131' entered) and 'HOUSE Number', and a 'Search' button. The 'Flight Status' section has two sub-sections: 'By Airport' with fields for 'Airport Code' (HND) and 'Departure/Arrival' (Arrival), and 'By Flight' with fields for 'Flight Number' (JL) and 'Departure Date' (Month 4, Day 19). Both sub-sections have 'Search' buttons. At the bottom, there is a 'Tracing Mail Service (JTMS)' section with a link to 'AWB Number Check Service for China' highlighted in yellow.

 **AWB Number Check Service for China**

1. AWB Number Check Service for China Search Site Location

1.2 JAL CARGO HOMEPAGE International Cargo Upper Header



1. AWB Number Check Service for China Search Site Location

1.3 JAL CARGO HOMEPAGE Bottom footer in Site Map

- ▶ Home
- ▶ International Cargo
 - ▶ JALCARGO Tracing Mail Service
 - ▶ Exchange Rate
 - ▶ Online-Booking(Ezycargo)
 - ▶ Service of JALCARGO
 - ▶ Route Map / Timetable
 - ▶ Sales and Airport Offices
- ▶ Support
 - ▶ [FAQ](#)
 - ▶ Labels and Related Documents
 - ▶ JAL Fleet & ULD
 - ▶ Transportation of Pets/Live Animals
 - ▶ Transportation of Dangerous Goods
 - ▶ Conditions of Carriage



▶ AWB Number Check Service for China

▶ AWB Number Check Service for China

2. Single Search example

single search

Air Waybill Number

131 - 57139541

131 -

131 -

131 -

131 -

131 -

Search >

multiple search

Air Waybill Number

131 - ~ 131 -

Search >

2.1 Enter AWB number and click “ Search “

Single search can input 5 AWB number.

single search

Air Waybill Number

131 - 57139541

131 -

131 -

131 -

131 -

131 -

Search >

2. Single Search example

2.2 Single search result will be shown under search box.

If the AWB number is used to/via/from China (except HKG) in the past 13 years, the past history will show.

If the past history showed, please use another AWB which the destination is to China or via china.

single search

Air Waybill Number

131 - 57139541

131 -

131 -

131 -

131 -

131 -

Search >

multiple search

Air Waybill Number

131 - ~ 131 -

Search >

Search Result

Air Waybill Number	Origin	Destination	ISSUE Date
131-57139541	NRT	PVG	2021/04/21

Search Result

Air Waybill Number	Origin	Destination	ISSUE Date
131-57139541	NRT	PVG	2021/04/21

2. Single Search example

2.3 If there is an error in the number, an error message will be shown. Please refer to the error message list attached to this document for an example.

AWB Number Check Service for China

This Service will provide Air Waybill (AWB) number usage history for China-bound.



This Service will search the records of AWB number usage to, from, and via China (excluding Hong Kong) for the past 13 years. Please note that if there is a duplicate AWB number in the China Customs database, the shipment may be subject to be held by China Customs. Therefore, please do not use AWB numbers with a usage history to/from China or to/via China (excluding Hong Kong).

The number of AWB numbers that can be entered for this system is as follows;

- Single search: 5AWBs
- Multiple searches: 1000AWBs

While every effort has been made to ensure the accuracy of the search results, please note that we cannot guarantee the consistency of the search results with the database of China Customs.

Air Waybill number 99000001 is wrong.

Air Waybill number 99000001 is wrong.

3. Multiple search example

The image shows two side-by-side search interfaces. The left interface, titled "single search", has a header "single search" and a label "Air Waybill Number". It contains five rows, each with a grey box containing "131", a hyphen, and an empty input field. Below these is a dark blue "Search" button with a right-pointing arrow. The right interface, titled "multiple search", has a header "multiple search" and a label "Air Waybill Number". It shows a range search: a grey box with "131", a hyphen, an input field containing "57139500", a tilde "~", another grey box with "131", a hyphen, and an input field containing "57139600". Below this is a dark blue "Search" button with a right-pointing arrow. The entire right interface is enclosed in a yellow rounded rectangle.

3.1 Enter AWB number and click “ Search “

Range search is available within 1000 AWB numbers.

<Multiple Search Example>

- 131-1234 5001 ~ 131-1234 6000 are 1000 or less, so multiple searches can be performed.
- 131-1234 5000 ~ 131-1234 6000 are in the 1001 entries, so multiple searches will result in an error message.

This image is a detailed view of the "multiple search" interface. It features a header "multiple search" and a label "Air Waybill Number". The search range is displayed as "131" in a grey box, followed by a hyphen, a yellow-outlined input field containing "57139500", a tilde "~", another grey box with "131", a hyphen, and a yellow-outlined input field containing "57139600". Below the input fields is a dark blue "Search" button with a right-pointing arrow, also highlighted with a yellow outline.

3. Multiple search example

3.2 Multiple search result will be shown under search

box. If the AWB number is used to/via/from China (except HKG) in the past 13 years, the past history will show. If the past history showed, please use another AWB which the destination is to China or via china.

The screenshot displays two search input forms. The 'single search' form has five input fields, each with '131' in a grey box followed by a hyphen and an empty text box. The 'multiple search' form has two input fields: the first with '131' in a grey box, a hyphen, and '57139500'; the second with a tilde '~', '131' in a grey box, a hyphen, and '57139600'. Both forms have a 'Search' button with a right-pointing arrow. Below these forms is a 'Search Result' table with a yellow border. A red vertical line is positioned below the table.

Air Waybill Number	Origin	Destination	ISSUE Date
131-57139526	OSA	SHA	2010/08/11
131-57139530	NRT	PVG	2021/04/23
131-57139541	NRT	PVG	2021/04/21

Search Result

Air Waybill Number	Origin	Destination	ISSUE Date
131-57139526	OSA	SHA	2010/08/11
131-57139530	NRT	PVG	2021/04/23
131-57139541	NRT	PVG	2021/04/21

3. Multiple search example

3.3 If there is an error in the number, an error message will be shown. Please refer to the error message list which attached to this document for an example.

<Error message sample>



[JALCARGO Top](#)

AWB Number Check Service for China

This Service will provide Air Waybill (AWB) number usage history for China-bound.



This Service will search the records of AWB number usage to, from, and via China (excluding Hong Kong) for the past 13 years. Please note that if there is a duplicate AWB number in the China Customs database, the shipment may be subject to be held by China Customs. Therefore, please do not use AWB numbers with a usage history to/from China or to/via China (excluding Hong Kong).

The number of AWB numbers that can be entered for this system is as follows;

- Single search: 5AWBs
- Multiple searches: 1000AWBs

While every effort has been made to ensure the accuracy of the search results, please note that we cannot guarantee the consistency of the search results with the database of China Customs.

Air Waybill number range specification is incorrect. Please enter the search results to be within 1000 results.

single search	
Air Waybill Number	
131 -	<input type="text"/>
131 -	<input type="text"/>
131 -	<input type="text"/>

multiple search	
Air Waybill Number	
131 - 99001000 ~ 131 - 99002000	
<input type="button" value="Search"/> >	

Air Waybill number range specification is incorrect. Please enter the search results to be within 1000 results.

4. Error message list

Please enter Air Waybill Number.	When AWB number is not entered.
Please enter Air Waybill Number (entered number) with 8 numeric characters in half-size.	Single Search : If AWB number does not have enough characters
Please enter Air Waybill Number "From" with 8 numeric characters in half-size.	Multiple search : If AWB number does not have enough characters in "From" column
Please enter Air Waybill Number "To" with 8 numeric characters in half-size.	Multiple search : If AWB number does not have enough characters in "To" column
Air Waybill number range specification is incorrect. Please enter the search results to be within 1000 results.	Multiple search : AWB number range error
Air Waybill number range specification is incorrect. Please enter the start number on the left and the end number on the right.	Multiple search : Starting AWB number needs to be smaller than TO AWB number. (Example 131-0000 1200 ~ 131-0000 1100)
Air Waybill number (entered number) is wrong.	Single search : If the check digit is incorrect
Sorry for the inconvenience, but would you please try (access) again later.	When any connection error, etc. other than the above error is found