

Japan Airlines Co.,Ltd. NRE Tennozu Bldg. 19F 4-11, Higashi-shinagawa 2 chome Shinagawa-ku, Tokyo 140-8637 Tel: +81 3-5460-5747 / Fax: +81 3-5460-5859

JALCARGO-INFO-18-054E 04 OCTOBER, 2018

Dear Valued Customer,

Japan Airlines Co., Ltd.

Update of Kansai International Airport Cargo Operation

Thank you for your support and patronage of JALCARGO. In regard to damages by Typhoon Jebi, we have resumed cargo handling in Kansai International Airport (KIX) from 14 September with limited service. After some more restorations and with the cooperation of all the concerned parties, now we are ready to update cargo handling in below condition.

1) Restricted Cargo & Mail

- Shipments require fumigation (It is expected to be accepted from around 09 October)

[Notes]

* Export Fresh Food Product will be accepted from 05 October.

* Trucking to/from KIX is available with the exception of some services. Please ask our sales office for details.

2) Export Cargo/Mail handling (Acceptance)
Location: JAL Export Warehouse
Opening hours: 6:00-22:00(as per normal)
Phone: +81-72-455-3150
Cut time for departure shipments:
Except Dangerous Goods: 2 hours before departure
Dangerous Goods:
Flights before 15:00 - the day before flight
Flights after 15:00 - 3 hours before departure

*We can accept shipments for those bookings which have been booked on the same day or the following day as the flight departure.

Ex) If booked flight is on Monday, the shipments can be accepted either Sunday or Monday.

*Depending on the warehouse situation, shipments might be offloaded.

Import Cargo/Mail handling (Delivery)
 Location: JAL Import Warehouse
 Opening hours: 6:00-24:00(as per normal)
 Phone: +81-72-455-3160

Sincerely yours,