

Japan Airlines Co.,Ltd.

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Dear Valued Customer,

Japan Airlines Co., Ltd.

Full restoration of Kansai International Airport Cargo Operation

Thank you for your support and patronage of JALCARGO. In regard to damages by Typhoon Jebi, we have resumed cargo handling in Kansai International Airport (KIX) from 14 September with limited service. After some more restorations and with the cooperation of all the concerned parties, KIX cargo operation has been entirely recovered and lifted all of the restrictions.

We sincerely appreciate your cooperation during all that time.

Sincerely yours,